In 1920, the USA was beginning an unforgettable decade of great change & growth, prosperity & prejudice, The Roaring Twenties. This period bore witness to the Spanish Flu, Women's Suffrage Movement, Prohibition, and a surge in popularity for the Ku Klux Klan. This nation wide change rippled to Hanover, spurring a group of progressive, intelligent women together to form The Young Women's Christian Association of Hanover, Pennsylvania. It is no coincidence that these brave women were propelled to action by the volatility as well as the progressiveness of the 1920s, making the inception of YWCA Hanover even more meaningful to our mission and history this year, 2020.

2020 has been a year filled with some of the same themes of the Roaring Twenties. As a nation, we have suffered greatly from the COVID-19 pandemic, racially motivated killings, the opioid epidemic, and women & children continue to suffer horrifically from domestic violence. Yet, brave women have, once again, filled leadership positions locally and worldwide like never before.

What has a century of service from YWCA Hanover done for our community? My fervent belief is that WE have changed innumerable lives for the better, saved thousands, opened doors and minds that were seemingly shut for eternity, led our families and community onto higher plains of thinking and functioning, and have abolished uncivilized ways of treating others.

A promise we can make as YWCA Hanover stands on solid ground during a thriving wave of growth entering our next century of service, is that we will always actively continue to follow our great mission to Eliminate Racism, Empower Women and promote peace, justice, freedom and dignity for all.

Jody Shaffer
Executive Director

Message from the Board President

YWCA Hanover has been in our community for 100 years. Being a part of the YWCA for almost 50 years, as a youth going to Y teen dances, just out of college as a Board member, serving on committees, and recently again as a Board member and Board President, I have seen a lot of changes in those years, in our community and at the YWCA.

There have been some unique positives and challenges over the years – physically, financially, and most recently the COVID-19 pandemic. And through it all, YWCA Hanover has been there for the community, improving the lives of its individuals and families, and the community has been there for the YWCA. I am proud to be a part of this great team and community.

Michele Whitman
Board President 2019-2020
When I found myself overwhelmed, and scared, fearing how to handle the abuse and harassment of a man that refused to exit my life, Safe Home provided me expert help. Right from the beginning, SafeHome gave me privacy, support, and the guidance I needed to successfully put a protection from abuse order in place. I am proud to advocate for SafeHome and be a first-hand witness to the confidence, hope, and safe future that I have thanks to the YWCA SafeHome.

-Melissa P., Safe Home Client

Early Learning Center & School Aged Learning Academy
My son has been going to the YWCA for three years now. He attended daycare there, summer camp, and now before/after school care. The Y has helped him learn, grow, and prosper. When he was having a rough time in school, they helped us through it and worked with him and me on behavior plans and how to execute them. Everyone I have ever been in contact through there has been very kind and helpful. I'm glad we found somewhere I feel he is well cared for and enjoys being.

-Haley S., Parent of School Age Learning Academy student

Social Racial Justice
I am a part of the Upstanders Group at YWCA Hanover. The Upstanders Group is a group of middle and high school students who strive to make our communities a better place while spreading the words of diversity and unity. We have cleaned up the town on multiple occasions, adopted a classroom with kids who we penpal with monthly, and use puppets to spread diversity and acceptance to all from young to old. We try to do our best in helping our community and communities abroad.

-Eli Swope, Hanover Public School District student

Empowerment
I love that this program is specifically designed to grow the self-esteem and self-confidence of girls and to give them tools to use as they navigate through the different relationships in their lives. I always say that we would gladly pay to have our daughter participate in this program, but I am so glad that it is free and accessible to all girls in the community. The adult leaders are positive and encouraging, and the teenage mentors are a unique feature of this program which I believe adds to its effectiveness. We are thankful that Girls Loving Life has been a part of our daughter's life for the past several years.

-Parent of Girls Loving Life program participant

Safe Home
When I found myself overwhelmed, and scared, fearing how to handle the abuse and harassment of a man that refused to exit my life, Safe Home provided me expert help. Right from the beginning, SafeHome gave me privacy, support, and the guidance I needed to successfully put a protection from abuse order in place. I am proud to advocate for SafeHome and be a first-hand witness to the confidence, hope, and safe future that I have thanks to the YWCA SafeHome.

-Melissa P., Safe Home Client
The news that came in the early months of 2020 put a damper on plans and celebrations for so many folks. The COVID-19 virus had spread across the globe. The United States instituted policies of quarantine and required orders of stay in March; the date depended on the Governor. Pennsylvania’s Governor Wolf determined March 17, 2020, as the first day for PA.

The Management Team of YWCA Hanover had to think fast because we did not have an option to choose to close Safe Home and end the provision of life-saving services to victims of domestic violence. Safe Home employees have provided services 24 hours a day, 7 days a week for 38 years and this virus was not going to stop them. Safe Home remained open during quarantine - not one day of service lost.

Childcare services, like YWCA Hanover’s Early Learning Center and School Age Learning Academy, had to be closed in the same way all schools closed physical locations. The children and families were now in their own homes following the safety guidelines of the Centers for Disease Control (CDC) and other government entities. Programs and events had to be canceled and postponed, so we spent days communicating with those affected by those closures.

Many families we serve in childcare programs were anxious to find out when we might re-open. Those individuals who were considered essential employees needed to return to work. Therefore, after taking all of the precautions possible and receiving a waiver from the PA Department of Human Services, childcare services resumed operations on May 11, 2020, for children whose parents were essential employees.

YWCA Hanover will continue to serve our community throughout this crisis and beyond. We will be here for Hanover, just as we have been for the previous 100 years. We look forward to the next 100.

-Jody Shaffer, Executive Director
2020 Events and Photos

Taking a Stand Against Racism 2020  L-R (back-row) Chief Guy Hettinger, Penn Township Police, Chief Gary Baumgardner, Conewago Township Police, Chief Chad Martin, Hanover Borough Police, SueAnn Whittman Mayor of Hanover, Dr. Mary Kay Kelly, YWCA Board Member, Dr. Barbara Rupp, YWCA Board Member, Chrissie Rapp, YWCA Board Member, L-R (front-row) Justine Truckess, Mainstreet Hanover, Kate Klunk, PA State Rep, Anastasia Rega, TrueNorth, Jody Shaffer, YWCA Executive Director, Deb Smith, YWCA SRJ Coordinator, Dawn Bosley, Be The Change

Music in the Morning with Deb Smith

Women’s Power Breakfast March 2020

Girls Loving Life adapts to virtual forums

Camp Phoenix introduction to Archery

Black Rose Rollers host Women of Hanover Network’s February 2020 meeting
2020 Safe Home Impact

**3,900+ Hours**
- Provided by Safe Home volunteers as advocates, special event assistants, and committee members.

**95% Increase**
- Increase in clients after the COVID-19 pandemic stay at home order was lifted.

**1,014**
- Clients assisted during the 6 months of Covid-19 pandemic lockdown March - August 2020.

**395**
- Protection from Abuse (P.F.A) orders obtained through Safe Home Assistance in York and Adams Counties.

**270**
- Nights of emergency shelter provided to women, men, children, and families displaced due to domestic violence situations.

**1,664**
- Phone calls responded to by Safe Home staff, and volunteers.

**42% Education**
- Increase in Safe Home advocate presentations and workshops to area schools, local businesses, and community organizations.

**1,485**
- Total clients served during 2020, a 9% increase of services provided from 2019.
50 students attended Camp Phoenix, our summer day camp. Campers participated in a variety of outdoor activities, field trips, and special summer programs.
## Past Presidents

### Board of Directors

**1920-2020**

<table>
<thead>
<tr>
<th>Year Range</th>
<th>Name</th>
</tr>
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<tbody>
<tr>
<td>1920-1924</td>
<td>Clara Moul</td>
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<tr>
<td>1924-1926</td>
<td>Elizabeth M. Brinton</td>
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<td>1926-1932</td>
<td>Clara Moul</td>
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<td>1932-1936</td>
<td>Erna Wertz</td>
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<td>1936-1939</td>
<td>Margaret G. Jones</td>
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<tr>
<td>1939-1942</td>
<td>Anna Sheffer</td>
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<tr>
<td>1943-1945</td>
<td>Amy Wood</td>
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<td>1946-1947</td>
<td>Roxie Stick</td>
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<td>Mary Arentz</td>
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<td>1950-1954</td>
<td>Rosella Cremer</td>
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<td>Lydia Bowman</td>
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<td>1957-1958</td>
<td>Anna Larsen</td>
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<td>Dorothy Zeigler</td>
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<td>Nelda Jackson</td>
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<td>Pauline Weisen sale</td>
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<td>1965-1966</td>
<td>Ivy Lemmon</td>
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<td>Nancy Worcester</td>
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<td>Kay Abendschein</td>
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<td>Kay Sabaka</td>
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<td>Marian Rebert</td>
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<td>1975-1976</td>
<td>Alice Rodman</td>
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<td>1977-1978</td>
<td>Margaret Kenworthy</td>
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<td>Carol Spangler-Solomon</td>
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<td>1981-1983</td>
<td>Linda G. Cole</td>
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<td>1984-1985</td>
<td>L. Susan Seidenstricker</td>
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<td>Lynn Berwager</td>
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<td>Lisa A. Smith</td>
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<td>Barbara A. Eisenhart</td>
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<td>Cindy Plunkert</td>
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<td>Vicki Simpson Fennell</td>
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<td>Julie Miller</td>
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<td>Carol Spangler-Solomon</td>
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<td>1997-1999</td>
<td>Miyo Moriuchi</td>
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<td>Nancy Bittinger</td>
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<td>2002-2003</td>
<td>Alice Russell</td>
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<td>2004-2005</td>
<td>Nicole Bunch</td>
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<td>2006-2007</td>
<td>Diana Lages</td>
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<td>2008-2010</td>
<td>Donna Leese</td>
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<td>2011-2012</td>
<td>Dr. Barbara Rupp</td>
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<td>2013-2014</td>
<td>Linda Siegle</td>
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<td>2015-2016</td>
<td>Cheryl Paulin</td>
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<td>2017-2018</td>
<td>Dr. Barbara Rupp</td>
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<tr>
<td>2019-2020</td>
<td>Michele Witman</td>
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</tbody>
</table>
SOCIAL RACIAL JUSTICE IMPACT 2020

502 REGISTRATIONS
for Social Racial Justice programming, trainings, workshops, committees, and events

2,220 ENGAGEMENT
online views of Enlightened Conversation Series, featuring local community members

$28,900 DONATIONS
in grants and donations received to pursue further social racial justice initiatives and fund programs such as the Acceptance Library and Upstanders Youth Council

67 ACCESSIBILITY
hours of Social Racial Justice events & programs, held both in-person and virtually, provided at no cost to the community

52 PARTICIPATION
community members took a Stand Against Racism (SAR) during the virtual SAR event

$28,900 DONATIONS
in grants and donations received to pursue further social racial justice initiatives and fund programs such as the Acceptance Library and Upstanders Youth Council

61 PARTNERSHIPS
community organizations, businesses, schools, law enforcement, and government officials partner with YWCA Hanover Social Racial Justice to provide events, services, and programs to the Hanover community

151 VOLUNTEERS
involved with community service projects through Upstanders, social racial justice committees, and special events

YWCA Hanover Annual Report 2020
COMMUNITY IMPACT 2020

**7% GROWTH**
staff growth positively impacted the efficacy of YWCA Hanover programs and initiatives for the Hanover and Gettysburg areas

**4,671 VOLUNTEER**
hours of Social Racial Justice events & programs, held both in-person and virtually, provided at no cost to the community

**6,310 ENGAGEMENT**
participants across all YWCA Hanover programs, events, initiatives, and forums

**36 PARTICIPATION**
video submissions from community partners and leaders providing statistics and facts as related to gender-based violence, commemorating a Week Without Violence 2020

**$1,324,382 DONATIONS**
raised by Board of Directors, committee members, and staff through fundraising events, Annual Giving Campaign, and grant initiatives

**87 PARTNERHIPS**
hours of CDC compliant, facility space provided to displaced sports teams and community clubs as a result of Covid-19 restrictions
Decade
($10,000 - $99,000)
Conewago Enterprise, Inc.
J. William Warehime
Foundation
WAY Foundation

Benefactor
($5,000 & $9,999)
INET Technology
UPMC Pinnacle Hanover

Diamond
($2,500—$4,999)
Cindy Fremont
Jody Shaffer
Michele & Tom Witman
Schmuck Lumber

Platinum
($1,000—$2,499)
Aqua Phoenix
Burkentine Builders, Inc.
Emily Burkentine
Carole W. Rebert
Jennifer Carter,
In Memory of John A.
Warehime
Barbara & Forry Eisenhart
Image 360
Dr. Mary Kay & Mike Kelly
Louis & Nanci Mart
Myneca Ojo
Dr. Barbara Rupp
Kenworthy Funeral Home
Members 1st Credit Union
New Oxford Social Group
Andy & Sharon Brough
Members 1st Bank
Rotary Club
Hanson Brothers
Harold Hartlaub
Kelly McKee
Estella King
Joanne E. & Wendell L.
Lehman
Family Fund of York
County Community
Foundation
Northwest Savings Bank
Donald B. Smith, Inc.
Alex & David Sivel
Staff Music & Amusements
Edie & Gregory Staub
Webb Insurance
Daniel & Donna Weber

Gold
($500—$999)
Wetzel Funeral Home
Michelle Shae
Bobbi Little
Michele Bossi
McSherrystown Home Assoc.
Kenworthy Funeral Home
Becky & David Albrecht
Dr. Ray Christner
Jordan Ilyes
PSI Capital Management
Yorktowne Real Estate
Settlement Services, Inc
Marybeth & Mike Hockenberry
Color Wheel
Dawn Gartrell
George Hubbard
LeeAnn Zerotz

Silver
($250—$499)
Chrisie Rapp
Susan & Dan Frey
Casi Brough-Murren
Kelly Lynch
Sherri Staub
Tammy Groft
Jo Ann Bauer
Freda Bortner
Peg Sennett
Katie Nelson
Susan Beckner
Grace & F. Rusty Elsner
Kathi Fuhrman
Jennifer Holcomb
Karen Kuntz
Beth Leckrone
Randy's Electrical
Barb Shorb
Nancy Bittinger
Rebecca Beck
Rotary Club
Panebaker Funeral Home
Pat Saunders
Fuhrman Creative
Megan Sunday
Heather & Daniel Laudicina
Hilary Matzinger
Elinor Rebert
Sharon & Chris Wingert
York Traditions Bank

Bronze
($100—$249)
B&P Jewelers
Ellen Biesecker
Pam Cashman
Pat Shaffer
Amy Caplinger
Frock Brothers Trucking, INC,
In Memory of E.B. & Rebecca
Frock
Michelle Mowerr
Carolyn & Charles Schaefer
Taylor Thomas
Alaysia Urick
Rosemary Cintron
Leslie Dietz
Stacey Duckworth
Joyce & Bert Elsner
Brenda & David Hahn
Judy & Ralph Jodice
Gary Laabs
Gayle Mowerr
Christine Neri
Panebaker Funeral Home
Madeline Peabody
Montyce Rutters
Ruth Shaffer
William & Deborah Shanberger
Stephanie & Mark Shcokites,
In Memory of Betty Slagle
Luis Sherwood
Josephine Spears
Kathy Staub
James Welsh
Genny & Sean Huston
Phyllis Bushek
Danielle Newman,
In Memory of Jacqueline
Zimmerman
Kayla Kelly
Rachel Kelly
Mitzi Clapper
Doug & Jane Quashnoc
Farley's Jewelers
Kathy Staub
Kristin Hart
Virginia & Wesley Keffer
Anne Acker
Beth McMaster
Mary Rinaolo
Anne Lawrence
Ruthann Shae
Sherry Scott
Anne Lawrence
Sue Kuhn
Linda DeMaio
Dana Jo Pearl
Michael Musselman
David Hoffman

YWCA Hanover Annual Report 2020
Aldus Brewery
Allstate Foundation
Altland House
Amazon Smiles
American Legion
Angie Binick
Anonymous
Avalon Insurance Company
Barb Wentz
Barbara Rupp
BB&T Bank
Bernadine Filliben
Bernard McNelis
Black Rose Rollers
Briand and Jennifer Oswald
Brock Biffart
Center Square Brewery
Kim Donaldson
Debra Markle
Doceo
EGG, Inc (Empire Beauty School)
Elizabeth Croney
First United Methodist Church
Faith and Fitness
Feesers, Inc.
Forever Media
Gilda Janusz
Gitt Foundation
Give Local York -
United Way York County
Give Local York 2018
Glen Rock Disc Golf Club
Grace Hostetter Trust
Grace United Methodist Church
Graphics Plus
Graphcom
Hanover Area Ladies Bowling
Hanover FOE
Hanover for Progress
Hanover Street Rod Association
Homewood at Plum Creek
Hooverfield Associates
Immaculate Heart of Mary Church
iNet Technology
Jackie Redding
Janet Vizkelety
Juanita Jones
Juliet Sharrow
La Cucina
Larry Hamme
Lawrence B. Sheppard Foundation
Life Touch
Link’s Music
Tina Lowe
M & T Bank
Miscreation Brewery
Montyce Rutters
Myers Meat Market
Nancy Beimler
New Oxford Lions Club
Northwest Savings Bank
Pam Newton
Patricia Warehime
Peoples Bank
RAYAC
Rice Family Foundation
Rutter’s
SEK
SKF
Debbie Seekford
Cynthia Small
Something Wicked Brewery
St. Bartholomew’s United Church
St. Mark’s Lutheran Church
St. Matthew’s Church
Sweet Charities
Trinity UCC Women
UPMC
J. William Warehime Foundation
Warehouse Bistro
Webb Insurance
Weis Markets
WH Cooke & Company
York Traditions Bank
York Water Company

YWCA Hanover Annual Report 2020
FINANCIAL REPORT 2020
7/1/2019-6/30/2020 - Income by Source

Program/Rental Income  $792,032.65
Grant/United Way Revenue  $982,824.22
Contributions  $276,443.92
Tax Credit Donations  $62,500.00
Fundraisers/Special Events  $65,115.36
Investments  $(16,018.34)
Miscellaneous  $1,805.40

Total Income  $2,164,703.21

FINANCIAL REPORT 2020
7/1/2019-6/30/2020 - Expenses by Source

Personnel Cost  $1,341,768.82
Program Expenses  $353,773.37
Professional Fees  $95,125.54
Building/Grounds Expenses  $56,098.88
Office Expenses  $50,971.41
Special Event Expenses  $14,922.16
Depreciation Expenses  $85,486.42
Other Expenses  $25,800.36

Total Expenses  $2,023,946.96
Front Row, Left to right: Michele Mowrer, Chrissy Rapp, Michele Whitman, Mary Kay Kelly, Barb Rupp
Second Row, Left to Right: Emily Burkentine, Alec Sivel, Edie Staub
Rear Row, Left to Right: Kelly McKee, Jennifer Holcomb, Cindy Freemont, Myneca Ojo, Michelle Bossi, Taylor Thomas, Casi Brough Murren

Front Row, Left to Right: Michelle Shae, Jody Shaffer, Sherri Staub
Second Row, Left to Right: Rosemary Cintron, Janise Bankard
Rear Row, Left to Right: Jamie Bonser, Deb Smith, Louis Mart, Lisa Staub, Katie Nelson